

2013-2014 Annual Report

Showing kindness, doing justice and serving those in need

Generally, when a CEO writes a letter for the annual report, it is a reflection of the previous year. As I joined Lutheran Social Services of the Southwest (LSS-SW) a few months after the time period covered by the report, I can speak only of the future, but with gratitude for the work upon which we build. LSS-SW has accomplished a great deal in this past year, transitioning through the retirement of a long-term CEO, engaging in a new program -- people with development disabilities, and strengthening communication and relationships with individuals and congregations.

The concept of community has been woven together in the various services and geographies, resulting in a tapestry of care, solutions and love. The interim CEO, Robert Duea, described it as "love in action," and it truly is.

The numbers and figures contained in our report are so much more than statistics. Each one represents a life touched because of the partnerships that have been brought together. We are grateful for all of you who give of your time, treasure, and talent, as well as our cities, United Way organizations, sister organizations, and state agencies that make this work possible.

As I begin my time in leadership with LSS-SW, I look forward to continuing this great work. We create community solutions together, reaching out to those who are vulnerable, those with no voice, and those who are building a future for children. Watch for announcements of our Come and See events in your community. We invite you to spend an hour with us to learn how you can continue your part in this tapestry.



Connie Phillips, MSW
President and CEO

The four divisions of Lutheran Social Services of the Southwest create community for refugees fleeing from persecution, people with developmental disabilities, families, older adults, and individuals who need food and shelter.

Luminaria

- Delivered 90,000+ meals to 465 homebound individuals.
- Provided foster care to 3 adults with disabilities and 15 children.
- Assisted 1,500 seniors and adults with disabilities, 246,900 hours of care, to retain a level of independence and stay in their own homes.



Refugee Focus

- Provided services and support to 1,018 refugees in Phoenix and Tucson.
- Helped 425 refugees with job placements.
- Partnered with 50 faith communities and individuals who contributed 7,200 volunteer hours.



Luminaria



Refugee
Focus



Partners
In Caring



Family
SPOT

Partners in Caring

- Sheltered 124 women. Thirty-seven gained employment and 16 secured housing.
- Provided vital resources, including food, rent, utility assistance, and employment support to 58,000 individuals.



- Partnered with 50 faith communities and 100 volunteers who contributed 8,600 volunteer hours.

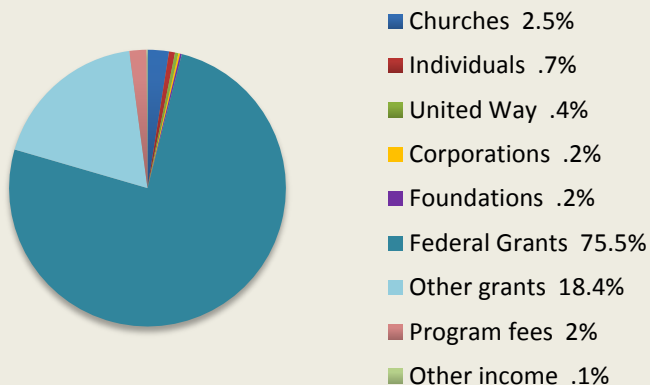
Family SPOT

- Offered resources and referrals to 27,650 families with children (birth to 5 years).

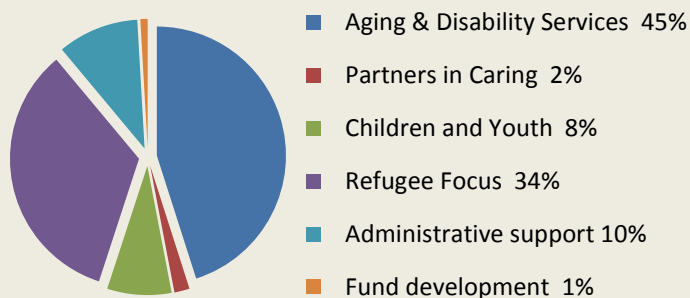


- Distributed 3,800 parent Education and family learning toolkits.
- Provided 5,100 children's books (many of which are donated by our partners) that added to home libraries and encouraged reading and school readiness.

Sources of Revenue



Functional Expenses



Board of Directors

The Rev. Dr. John Stieve, Chair
 Toetie Oberman, Vice-Chair
 The Rev. Miguel Gomez-Acosta, Secretary
 The Rev. Mark Chase, Treasurer
 Deacon Jayne Baker
 Robin Morgan
 Jerry Reichman
 Donald Smith

2013/2014

Revenues and Other Support

Contributions	\$ 506,768
Federal Grants	9,706,391
Other grants	2,369,432
Program fees	252,503
Interest and dividend income	1,028
Other income	<u>18,975</u>
Total Revenues and Other Support	12,855,097

Expenses

Program Services

■ Aging and Disability	5,678,891
■ Partners in Caring	241,543
■ Children and Youth	1,090,480
■ Refugee Focus	<u>4,267,674</u>
Total program costs	11,278,588

Support Services

Administrative support	1,283,864
Fund development	110,251
Total support services	<u>1,394,115</u>
Total Expenses	12,672,703

Total Changes in Net Assets	182,394
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Net Assets, Beginning of year	1,053,794
Net Assets, End of Year	\$ 1,236,188

**For many of the people we serve,
 Lutheran Social Services of the
 Southwest is the face of the
 community.**