



Lutheran
Social Services
of the Southwest



CREATING **COMMUNITY** 2015 Annual Report



THANK YOU FOR
CHANGING THE LIVES OF

67,000

Neighbors in Arizona

We're in this together...

300

volunteers

12,500 hours of service

100

houses of worship

across many faith traditions

385

individual donors

310% increase in giving



You provide immediate relief...

 7,559

Safe nights for women
in congregations

 142,895

Meals served through
food pantries and meal
delivery


 2,717

Refugees on the
road to
self-sufficiency

 390,757

Hours of home care for
seniors and people with
disabilities

...while planting seeds for future success.

 9,000

Parents and children
have the tools they
need to thrive

 2

New initiatives launched to
empower youth - Family
HOMES foster care
licensing, and CENTER
educational resource hub.



Passed ABLE act to
ease financial stress
on individuals with
disabilities



Building a strong,
diversified funding base by
investing in development and
communications staff

Showing kindness, doing justice and serving those in need.

LSS-SW Mission Statement



You inspire our work

Voices of our supporters

"**Community** is really just being there for one another. You are never alone. "

"**Neighbor** isn't a noun, it's a verb. "

"Volunteering at LSS-SW with refugee students has taught me about acceptance. **Communities** are possible when all are welcome."

Fiscal Year 2015 Revenues

A) Contributions

Congregational Partners	2%	\$210,632
Corporations	0%	\$33,487
Individuals	3%	\$371,254
United Way	0%	\$31,220

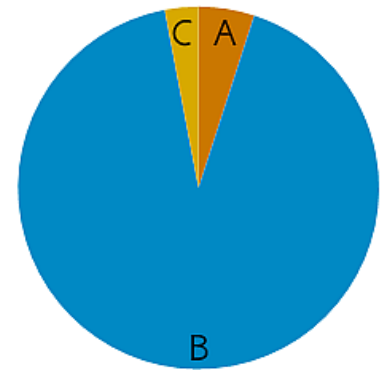
B) Grants

Foundations	0%	\$2,305
Federal Grants	77%	\$10,991,741
Other Grants	15%	\$2,176,693

C) Other

Program Fees	2%	\$286,101
Other Income	1%	\$135,223

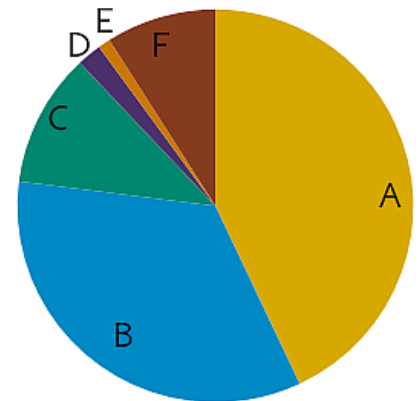
Total Revenues and Support **\$14,238,656**



Fiscal Year 2015 Expenses

A) Aging & Disability	43%	\$6,033,535
B) Refugee Focus	34%	\$4,690,317
B) Children & Family	11%	\$1,548,848
D) Partners in Caring	2%	\$233,251
E) Development & Sustainability	1%	\$167,747
F) General & Administrative	9%	\$1,197,852

Total Expenses **\$13,871,550**
Change in Net Assets **\$367,106**
Ending Net Assets **\$1,603,294**



What do those symbols mean, anyway?

You might have noticed that we updated our torch logo and program symbols this year - here are their meanings:



Aging & Disability includes home care, meals on wheels, and family caregiver support.



Children & Family includes Family SPOT education, coaching, case management, educational play spots, and Family HOMES foster care licensing.



Partners in Caring includes Interfaith Homeless Emergency Lodging Program (I-HELP), food pantries, case management and disaster preparedness.



Refugee Focus includes refugee resettlement case management services, employment, women's empowerment, immigration services, ESL, children services, and CENTER educational resource center.

Dear Friends,

My days are often full of meetings and tasks that can feel far from the true work of our mission. In the midst of my daily routine, I often pause to think about what is happening at this moment in the lives of those we serve. It helps remind me of the urgency and reality of this work. For instance, right now:

Fatima, an Iraqi refugee, is going on her first ever job interview. She's feeling nervous, but excited, and proud that she can provide for her family. She is dreaming of what their life will become if she can land the job.

Charles, 78, is smiling as he warms up his dinner from LSS-SW Meals on Wheels. He uses his new kitchen towel and his spirit floods with memories of past meals shared with his wife. How she had loved all her kitchen things.

Maria is picking up a food box at Victory Lutheran Church. She is calculating how far she'll have to stretch this food, so she can manage the fees that her son Luis needs for his soccer team – something that he would be devastated to go without. Maybe she'll skip dinner tonight just to be sure.

Erik, who is only 4, is spending his fifth week in his new LSS-SW foster home. Although he still sometimes feels scared, angry, and confused, he is safe. He has new pajamas, a warm bed, and loving foster parents that will tuck him in tonight with a quiet prayer for his healing.

When you support LSS-SW, you are supporting these neighbors – and thousands of others like them. Because of you, right now, they have something hopeful to hang on to.

Thank you for being part of our work.



Connie Phillips, MSW is President/CEO of LSS-SW. Her email is cphillips@lss-sw.org.

LSS-SW Leadership

Board of Directors

Jayne Baker, Vice-Chair

Rev. Mark Chase, Treasurer

Rev. Miguel Gomez-Acosta, Secretary

Toetie Oberman

Jerry Reichman

Donald Smith

Rev. Dr. John Stieve, Chair

Senior Leadership

Karen Bamford, MM, Director of Aging & Disability Services/Children & Family Services

Dominique Dancause, MBA, CFO/Senior Vice President of HR*

Rev. Deborah Hutterer, MDiv, Director of Development & Congregational Relations

Connie Phillips, MSW, President/CEO*

Craig Thoresen, MSW, Director of Refugee Focus

*Officer